

POSITION: CARGO ATTENDANT LEVEL: AS PER THE UNIFOR COLLECTIVE AGREEMENT

STATUS: PART TIME REPORTING TO: MANAGER, CARGO & RAMP

REFERENCE #: C146314 DATE AVAILABLE: IMMEDIATELY

LOCATION: OTTAWA CLOSING DATE: JUNE 30, 2022

DEPARTMENT: CARGO COMPANY: BRADLEY AIR SERVICES

Canadian North is an equal opportunity employer. Members of designated groups (Inuit, First Nations, Métis, Women, Visible Minorities, and People with Disabilities) are encouraged to apply and self-identify.

Interested candidates may submit their resumes to recruit@canadiannorth.com. Please include the reference number and position in the subject line. We thank all applicants for their interest, however, only candidates selected for interviews will be contacted

## **DUTIES AND RESPONSIBILITIES:**

Must be able to perform, but not be limited to, the following duties and responsibilities:

- Comply with Company and MOT Standards and Regulations;
- · Handle all cargo;
- Perform all warehouse related duties;
- Provide excellent customer service internally and externally;
- Responsibly maintain clean and orderly work areas;
- · Responsibly use and maintain Company equipment;
- Assist Customer Service and/or Cargo Agents when required;
- Assist passengers with mobility and special needs;
- Perform commissary duties;
- Assist with reconfiguration of aircraft as required;
- Perform other duties and functions related to the foregoing;
- Process airway bills;
- · Other duties as assigned.

## SKILLS AND QUALIFICATIONS:

Include, but not limited to, the following minimum skills and qualifications:

- High school diploma or equivalent related work experience i.e. warehouse, forklifts, customer service industry, etc.;
- 1 year of warehouse and/or customer service experience;
- Demonstrated strong communication, organizational, problem solving & interpersonal skills;
- Ability to accomplish multiple tasks in a high pressure, high volume environment;
- Knowledge of cargo handling and processing procedures considered an asset;
- Knowledge and experience of loading and load control on company aircraft considered an asset;
- Forklift driving experience an asset;
- Proven customer service skills;
- Must hold a valid driver's license;
- Must be willing to work various shifts (including evenings, holidays and weekends);
- Must be able to obtain and retain a D/A level Airport Pass;
- Must be able to obtain and retain a dangerous goods handling certificate;
- Ability to communicate in Inuktut a definite asset;
- Ability to obtain and retain an Airport Restricted Area Identity Card in accordance with the Airport Restricted Area Access Clearance Program regulated by Transport Canada.